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## P.E.S. College of Engineering, Mandya - 571 401

(An Autonomous Institution affiliated to VTU, Belgaum)

Second Semester, M. Tech - Mechanical Engineering (MCIM)

Semester End Examination; June - 2016

Management Information System

Time: 3 hrs

Max. Marks: 100

*Note: Answer FIVE full questions, selecting ONE full question from each unit.*

### UNIT - I

- |      |   |   |
|------|---|---|
| 1 a. | Compare strategic MIS with operational MIS. Give examples.                    | 8 |
| b.   | Discuss how MIS can contribute to create transparent and fair organization.   | 8 |
| c.   | In your opinion, what are the differentiators a smart phone can bring to MIS? | 4 |
| 2 a. | Can you visualize MIS without computer? Discuss.                              | 8 |
| b.   | Discuss how MIS can contribute to continuity in organizations?                | 8 |
| c.   | Write a note on emerging trends of MIS.                                       | 4 |

### UNIT - II

- |      |   |    |
|------|---|----|
| 3 a. | Explain how MIS can support 'Production' function in an organization.                             | 12 |
| b.   | With the help of a block diagram, explain the network components useful for MIS.                  | 8  |
| 4 a. | Explain how MIS can support the 'finance' function in an organization.                            | 12 |
| b.   | With the help of a block diagram, explain the seven layered OSI architecture in a network system. | 8  |

### UNIT - III

- |      |   |   |
|------|---|---|
| 5 a. | Discuss the major advantages of database approach over conventional file processing system. | 8 |
| b.   | Explain database architecture with the help of a figure.                                    | 8 |
| c.   | List any four functions of a database administrator.  | 4 |
| 6 a. | Discuss the advantages and limitations of 4GL.  | 6 |
| b.   | Explain the major features of SQL.  | 8 |
| c.   | List the major functional areas/modules of a railway reservation system.                    | 6 |

### UNIT - IV

- |      |   |    |
|------|---|----|
| 7 a. | Discuss how a decision support system empowers the management of an organization. | 8  |
| b.   | Explain the key features of LAMP.   | 8  |
| c.   | Write a note on cost benefits of DSS.   | 4  |
| 8 a. | What are the characteristics of DSS? Explain with suitable examples.              | 10 |
| b.   | Discuss the distinguish features of analytical hierarchy process (AHP).           | 10 |

Contd...2

**UNIT - V**

- 9 a. With the help of a block diagram, explain the architecture of an expert system. 10
- b. Explain how a 'semantic network' can serve as a knowledge representation scheme. 10
- 10 a. Explain the four components of A.I. 10
- b. Choosing an example of your choice, explain the application of an expert system. 10

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