



**P.E.S. College of Engineering, Mandya - 571 401**

*(An Autonomous Institution affiliated to VTU, Belagavi)*

**Sixth Semester, B.E. - Industrial and Production Engineering**

**Semester End Examination; June - 2017**

**Quality Assurance and Reliability**

*Time: 3 hrs*

*Max. Marks: 100*

*Note: i) Answer FIVE full questions, selecting ONE full question from each unit.  
ii) SQC Table is permitted to use. iii) Assume suitable missing data, if any.*

**UNIT - I**

- 1 a. List and explain different dimensions of quality. 10
- b. Write a note on : 10
  - i) Hidden Quality Costs                      ii) Sporadic and Chronic Quality problems.
- 2 a. Define and explain the concept of quality assurance. 5
- b. Explain the planning and performing audits on activities. 10
- c. List the ingredients of quality audit program. 5

**UNIT - II**

- 3 a. Explain the SPC and Mention the reasons for variability. 10
- b. Explain the Type - I error and Type - II error with a neat diagram. 10
- 4 a. List the proceedings for X-bar and Range of control charts for variables. 6
- b. Subgroups of 5 items each are taken from a manufacturing process at regular intervals. A certain quality characteristics is measured and  $\bar{x}$  and R values are compared for each subgroups. After 25 subgroups  $\sum \bar{x} = 357.50$  and  $\sum R = 8.80$ . Compute the control chart limits. All the points on both charts are within the limits. If the specification limits fall at  $14.40 \pm 0.40$ . What conclusions can you draw about at ability of existing process to produce items within these specifications. Suggest possible ways in which the situations can be improved. 14

**UNIT - III**

- 5 a. List the differences between : 6
  - i) Defects and defectives                      ii) C - charts and U - charts.
- b. A textile manufacturer initiates the use of C- chart to monitor the number of imperfections found in a bale of cloth. It is same length, width and fiber composition. A total 191 imperfections were found in the last 25 bales inspected. The four highest and lowest counts were as follows :

Highest	Lowest
22	4
19	4
14	5
12	5

14

- i) Calculate the 3 control limits                      ii) Is the process in control?
- iii) If not what aimed value of C1 and control limits would you suggest for the future period.

- 6 a. Explain the advantages of control charts for Attributes. 6
- b. The table given below shows the inspection results of screws. Plot a suitable control chart and offer your comments on the behavior of the process. 14

Lot No.	1	2	3	4	5	6	7	8	9	10
No. of Items Inspected	135	162	140	155	188	166	138	144	161	158
Rejected	11	19	9	14	9	16	10	12	11	16

**UNIT - IV**

- 7 a. List the advantages and disadvantages of sampling inspection. 6
- b. A single sampling plan is as follows:  $N = 5000$ ;  $n = 100$ ;  $C = 3$
- i) Plot the O.C. Curve 14
- ii) Determine the AQL and LTPD for  $P_r = 10\%$  and  $C_r = 15\%$  respectively
- iii) Determine the ATI of the above plan for 1.5% defective the incoming lot.

- 8 a. Explain the characteristics of good sampling plan. 5
- b. A double Sampling plan is as follows:
- $N = 4000$ ,
- $n_1 = 100$        $C_1 = 1$        $r_1 = 4$        $P^1 = 0.0125$  15
- $n_2 = 150$        $C_2 = 7$        $r_2 = 8$
- Calculate  $P_a$ , ATI, AOQ, ASN of the above plan.

**UNIT - V**

- 9 a. Explain the failure pattern for complex products. 10
- b. A series system has 3 independent parts A, B and C which have an MTBF of 100, 400 and 800 hrs respectively find :
- i) MTBF of the system 10
- ii) Failure rate of the system in failures per million hrs
- iii) Failure of the systems in percent failure for 1000 hrs
- iv) Reliability of the systems for 30 hrs.
- 10 a. Write short notes on the following : 6
- i) MTTR      ii) MTBF.
- b. Determine the reliability of the systems for 20 hrs of operating period. The configuration is given below. The failure rate per hrs are also given  $\lambda_A = 0.01$ ,  $\lambda_B = 0.015$ ,  $\lambda_C = 0.02$ ,  $\lambda_D = 0.02$ ,  $\lambda_E = 0.025$ .

