



P.E.S. College of Engineering, Mandya - 571 401

(An Autonomous Institution affiliated to VTU, Belagavi)

Sixth Semester, B.E. - Industrial and Production Engineering

Semester End Examination; May/June - 2018

Quality Assurance and Reliability

Time: 3 hrs

Max. Marks: 100

Note: i) Answer **FIVE** full questions, selecting **ONE** full question from each unit

ii) Use of **SQC-table** permitted

iii) Missing data and wrongly printed data if any may be assumed suitably.

UNIT - I

- 1 a. What is Quality? Briefly explain any four dimensions of Quality. 10
- b. What is Quality Cost? Briefly describe appraisal and Internal failure cost. 10
- 2 a. Define Quality Assurance. Write a note on departmental quality assurance activities. 10
- b. Write a note on the following : 10
- i) QFD ii) Planning and performing audits on activities briefly.

UNIT - II

- 3 a. Explain the chance and assignable causes and variations with examples 10
- b. Write a note on six sigma concept and process capability. 10
- 4 a. Describe the objectives and control chart. 5
- b. The control limits of \bar{x} and R charts for a certain component with a subgroup size of Five and specification limits 14.4 ± 0.4 . It is also given that after 25 subgroups. The values of $\sum \bar{x}$ and $\sum R$ are 357.50 and 8.8 respectively. Assume that all the points are within control limits on both the charts and normally distributed. 15
- i) Compute the control limits \bar{x} and R-charts
- ii) Find the process capability
- iii) Determine the percentag and rejection if any
- iv) Suggest the possible ways in which the situation can be improved.

UNIT - III

- 5 a. Differentiate between; 8
- i) P-chart and nP-chart ii) C chart and U-chart
- b. A manufacturer purchases small bolts is a cartons that contain several thousands of bolts. As a part of acceptance procedure 400 bolts are selected at random from each carton and subjected to visual inspection for inspection for certain defectives. In a shipment of 10 cartons the respective of defectives in the sample from each carton are 12

| | | | | | | | | | |
|---|---|-----|------|---|-----|------|------|---|------|
| 0 | 0 | 0.5 | 0.75 | 0 | 2.0 | 0.25 | 0.25 | 0 | 1.25 |
|---|---|-----|------|---|-----|------|------|---|------|

- i) Construct an appropriate chart.
- ii) Determine whether the shipment of screws appear to exhibit statistical control.

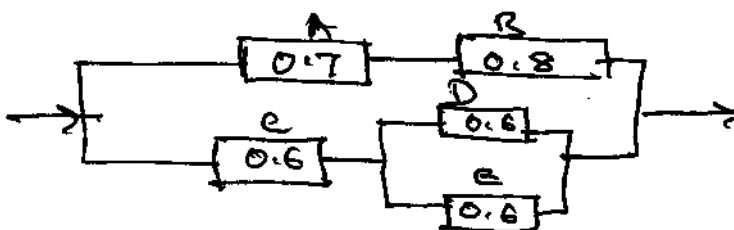
- 6 a. Write a note on guidelines for implementing control chart. 7
- b. Mention the difference between control chart for variables and Attributes. 6
- c. With a neat sketch, explain nP-chart. 7

UNIT - IV

- 7 a. Describe the following : 6
 - i) Producer's Risk ii) Consumer's Risk iii) AOQL.
- b. With a neat sketch, explain OC curve. 5
- c. Draw the OC curve for the given SSP $n = 150$, $C = 1$ for P values 1%, 2%, 3%, 4% and 5% 9
- 8 a. With neat flow diagrams, explain the DSP. 7
- b. In a DSP; 10
 - $N = 5000$, $n_1 = 100$, $C_1 = 0$, $n_2 = 100$, $C_2 = 1$
 - i) Compute the P_a for 1% Defectives
 - ii) If the rejected lot is 100% inspected, what is AOQ? When lot has 1% defective?
 - iii) What is ATI?
- c. With an example, describe triple sampling plan. 3

UNIT - V

- 9 a. Explain the following : 6
 - i) Reliability ii) Failure Density iii) MTBF.
- b. With a neat sketch, describe failure rate curve. 6
- c. A series system has 3 independent part A, B and C, which have MTBF's of 100, 400 and 800 respectively. Find; 8
 - i) MTBF of the system
 - ii) Failure rate of the system is failure per 10^6 hrs
 - iii) Failure rate of the system is % failures per 1000 hrs
 - iv) Reliability of the system for a 30 hrs.
- 10 a. Describe System Reliability. 3
- b. Narrate Reliability increasing techniques. 9
- c. Find the system reliability. 8



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