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P.E.S. College of Engineering, Mandya - 571 401

(An Autonomous Institution affiliated to VTU, Belagavi)

Seventh Semester, B.E. - Industrial and Production Engineering Semester End Examination; Dec. - 2019 Operations Management

Time: 3 hrs Max. Marks: 100

Note: Answer FIVE full questions, selecting ONE full question from each unit.

UNIT - I

1 a.	With a block diagram, explain the historical development of operations management.										
b.	Discuss the various factors affecting productivity.										
c.	Explain the	types of pr	roduction sy	stem.						6	
2 a.	What are th	e various s	teps in decis	sion maki	ng proces	s?				6	
b.	Write a note	e on the fol	llowing:							-	
	i) Fixed cos	sts ii)	Variable cos	sts ii	i) Total co	osts	iv) Profit	volume r	ratio	6	
c.	A company	has annua	al fixed cost	s of Rs. 5	5 lakhs ar	nd variable	e costs of	Rs. 15 pc	er unit. It is		
	considering	an additio	onal investm	nent of R	s. 2 lakhs	s which w	ill increas	e the fix	ed costs by	0	
	Rs. 1 lakh	per year	and will in	crease th	e contrib	ution by	Rs. 5 per	unit. No	change is	8	
	anticipated	in the sale	volume. Wh	at is the b	reak ever	n volume,	if the new	investme	nt is made?		
				U	NIT - II						
3 a.	Differentiat	e between	manufacturi	ng systen	and serv	ice system	ıs.			5	
b.	Explain var	ious object	tives of forec	casting.						6	
c.	The past da	te for the s	ales of wet g	grinders of	f a particu	ılar compa	ny in an a	rea is sho	wn below:		
		Month	2001 Jan	Feb	Mar	April	May	June			
		Sales	585	610	675	750	860	970			

Forecast the demand for the month of July 2001 using,

- i) Simple average for all previous months
- ii) A three month moving average
- iii) A three month moving average where the weights are 0.5 for the last month, 0.3 and 0.2 for the months previous to that respectively
- 4 a. How do you classify forecasting methods and explain.

b. The table below gives the sales record of a firm. Using Regression Analysis forecast the sales in the month of January and February next year.

Month	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Sales in (units)	90	111	99	89	87	84	104	102	95	114	103	113

c. Define aggregate planning. List and explain the aggregate planning strategies used in an organization.

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UNIT - III

- 5 a. What are the functions of Master scheduling?
 - b. List the concepts and terminology used in the study of MRP and explains.

c. Complete the MRP shown below and find the amount of inventory on hand at the end of week 8

Order Quantity = 500	Week								
Lead time = 4 weeks	1	2	3	4	5	6	7	8	
Projected requirements	150	150	150	150	200	200	180	320	
Receipts			500						
On hand at the end of period - 300									
Planned order release									

- 6 a. Draw the CRP flow chart and explain.
 - b. Write a note on Bill Of Materials (BOM).
 - c. With a block diagram, explain planning horizon of master schedule.

UNIT - IV

- 7 a. Classify the scheduling strategies and explain briefly.
 - b. Define the following and mention its applications:
 - i) FCFS
- ii) SPT
- iii) LPT
- iv) EDD
- v) RS

- 8 a. Write a note on the following:
 - i) Gantt Load chart
 - ii) Duties of dispatching section
 - iii) Capacity control
 - b. Consider the following single machine scheduling problem with weights:

Jobs (j)	1	2	3	4	5
Processing Time (T _j)	15	4	5	14	8
Weights (W _j)	1	2	1	2	3

Determine; i) The sequence SPT

ii) Weight mean flow time

UNIT - V

9 a. 5 jobs have arrived in alphabetical order. Calculate how much delay is involved in delivering each job, if jobs are processed? i) FCFS basis ii) SPT basis

Jobs	A	В	С	D	Е
Processing Time (day)	4	17	14	9	11
Due date from now	6	20	18	12	12

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b. The time spent (in minute) in processing of 2 jobs on six machines A, B, C, D, E and F and necessary technological ordering of machine are as follows:

Job1	A - 20	C - 10	D - 10	B - 30	E - 25	F - 15
Job2	A - 10	C - 10	E - 15	D - 10	F - 15	B - 20

Use graphical method to determine an optimal sequence of jobs which minimize the total elapsed time. Also determine which job is done first on each of the machine?

10 a. Use Johnson's rule to determine the sequence that result in the minimum flow time for the seven jobs listed below. All jobs must follow the same sequence of machine first and then polish time required to do job (min)

	A	В	C	D	Е	F	G
Machine	10	6	5	4	6	9	7
Polish	2	3	12	5	9	11	6

i) What is the optimal sequence of jobs?

- ii) What is the minimum time flow to finish these seven jobs?
- b. Write a note on the following:
 - i) Automated Guided vehicle system
 - ii) Conveyor system

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