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| | UNIT - V | 18 | |
| 5 a. | With block diagram explain the communication process. | 9 | L2 CO5 PO1 |
| b. | With examples develop the sales promotion program of a consumer good. | 9 | L2 CO5 PO1 |
| c. | Explain briefly the major tools in public relations. | 9 | L2 CO5 PO1 |

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