

P18IPO651			Page No 2
	UNIT - V	18	
5 a.	With block diagram explain the communication process.	9	L2 CO5 PO1
b.	With examples develop the sales promotion program of a consumer good.	9	L2 CO5 PO1
c.	Explain briefly the major tools in public relations.	9	L2 CO5 PO1

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