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P.E.S. College of Engineering, Mandya - 571 401

(An Autonomous Institution affiliated to VTU, Belagavi)

Fifth Semester, B.E. - Industrial and Production Engineering

Semester End Examination; February / March - 2022

Basic Managerial Skills (Technical Skills - I)

Time: 2 hrs

Max. Marks: 50

Course Outcomes

The Students will be able to:

CO1: Apply the leadership skills.

CO2: Interpret the changes in the system.

CO3: Show the Decision making quality.

CO4: Devise the motivation required for the employees.

CO5: Identify the conflict and compile the cooperation.

Note: All questions are compulsory and each question carries TWO marks.

Q. No.	Questions	Marks	BLs	COs	POs
1.	Don't supervise one to _____ when teamwork by the whole group is involved. a) Many b) One c) Two d) Three	2	L1	CO1	PO1
2.	Peter Drucker, well known management guru says 5 _____ not qualities or personal traits, distinguish effective executives. a) Characteristics b) Behaviors c) Practices d) Controls	2	L1	CO1	PO1
3.	Warren Bennie quotes, the manager accepts the _____; the leader challenges it. a) Challenge b) Decision c) Change d) Status quo	2	L1	CO1	PO1
4.	Hiring good people is important but _____ them can be tougher. a) Compensating b) Retaining c) Promoting d) Motivating	2	L1	CO1	PO1
5.	First Good Supervisors should know _____. a) Be fair b) Keep cool c) Be a good listener d) All of the above	2	L1	CO1	PO1
6.	The technologies reshaping the industries are _____. a) Bio technology b) Nano technology c) Both a & b are correct d) None of the above	2	L1	CO2	PO1

7. When the change affects our interpersonal and job relations, it tends to be _____.
 a) Welcomed b) Praised
 c) Resisted d) None of the above
8. Resistance frequently reveals of the _____ of our communication and information systems.
 a) Strength b) Weakness
 c) Both a and b are correct d) All of the above are incorrect
9. Organizational resistance factors are _____.
 a) Habits b) Selective Perceptions
 c) Structural inertia and Group inertia d) None of the above
10. Jack Welch, CEO of General electric, would say “The key to modern corporate learning and transformation? Become even more customer driven and _____ focused”.
 a) Quantity b) Quality
 c) Function d) Finance
11. Idea getting and evaluation are distinct _____ processes.
 a) Physical b) Mental
 c) Both a and b are correct d) None of the above
12. Making the decision yourself is called _____ way.
 a) Consultative b) Autocratic
 c) Joint decision d) None of the above
13. One of the Brain-storming ground rule is “To get a good idea, get a _____ of idea”.
 a) Few b) Two c) Three d) Lot
14. Arrange a second chance meeting to consider _____ doubts.
 a) Transparent b) Two c) Three d) Residual
15. Bill George quoted “It is the diversity and intense _____ it generates that leads to the best decision”.
 a) Debate b) Rebate c) Support d) Fight
16. Fred Luthans told “Behavior that is reinforced will _____ and repeat itself.
 a) Strengthen b) Weaken
 c) Alter d) None of the above

17. According to David Sirota, if employees feel unvalued, viewed as costs rather than assets _____ falls.
- a) Expenses b) Assets
c) Profits d) Morale
18. The various attitudes of workers about management is _____.
- a) Nil, Inform only b) Inform, Consult only
c) Consult only d) Nil, Inform, Consult and Co-decide
19. Workers participation in management admits many _____.
- a) Facets b) Degrees
c) Ways d) None of the above
20. In the changing nature of work, there was Job-based-pay, now _____ - based-pay.
- a) Situation b) Owner
c) Person d) Environmental
21. Before negotiation, the union must _____ strength and unity in a visible way.
- a) Hide b) Exhibit
c) Neutralize d) None of the above
22. For many managers, negotiation means, first of all, negotiating with a _____.
- a) Union b) Top Management
c) Middle Management d) All of the above
23. A model of Blake and Mouton depicts Competitive behavior and _____ behavior.
- a) Fighting b) Misunderstanding
c) Collaborative d) None of the above
24. A rumor is a widely spread _____ without authority for its truth.
- a) Argument b) Truth
c) Opinion d) None of the above
25. We all have _____ feelings towards authority.
- a) Positive b) Negative
c) Ambivalent d) Bad